



Palliative Care Queensland  
**Annual Report**  
2021-2022

[palliativecareqld.org.au](http://palliativecareqld.org.au)



**PalliativeCare**  
QUEENSLAND  
PALLIATIVECAREQLD.ORG.AU



## Our Belief

The way we care for our dying is a significant indicator of the values of our society.

## Our Organisational Priorities

We advocate, educate and support a Queensland where people:

- ➔ Are able to live every day until their last
- ➔ Are able to have a dignified death, regardless of illness, age, culture or location
- ➔ Have access to a supportive social network at the end stage of life, and the choice of holistic, quality and culturally appropriate palliative care

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## Acknowledgements

Palliative Care Queensland acknowledges the Traditional Custodians of the lands and seas on which we live and work, and pay our respects to Elders past, present and emerging.

We would like to recognise the contribution of everyone who supported PCQ during 2021-2022 and all Queenslanders who have experienced dying, death and grief or sad news and sorry business during this time including patients, their carers, family and staff who service their community of care. We greatly appreciate the contribution everyone has made in sharing experience, knowledge and time with us.



Palliative Care Queensland is a Registered Charity (registered with ACNC - CH1825) and is endorsed as a Deductible Gift Recipient (DGR), ABN: 49047803923

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## Our Year at a Glance: 2021 - 2022

### Advocate

350



Participants at 2021  
Annual Palliative  
Care in Queensland  
Summit

6



Statewide  
Sector Priorities  
identified at the  
Summit

42



Key Improvement  
areas identified  
at the Summit

### Raise Awareness

110



Resource packs  
disseminated for  
National Palliative  
Care Week

20k<sup>+</sup>



Total social media  
reach during  
National Palliative  
Care Week

16k<sup>+</sup>



E-News  
subscribers

### Build Capacity

328



Organisational  
and individual  
members

8



Statewide  
Education  
Webinars

756



Attendees  
of Statewide  
Education Webinars

### Deliver Support

463



Participants  
in CELC-T  
project activities

38



Wishes fulfilled by  
Ambulance Wish  
Queensland

785



Volunteer  
hours valued at  
\$34,250



# **Our Governance and Team**

## Message from Our President

As President, I am delighted to report on another year of outstanding achievement for Palliative Care Queensland as we have advocated for and championed positive change across the state and raised awareness of the key issues, challenges and opportunities that we, our members and government have, to improve end-of-life care for all Queenslanders.

As many of us can attest, the last year has presented a challenging and ever-changing landscape across public policy, health care and social change. However, I am pleased to say that our organisation has met each challenge head on, positively contributing to private and public debate, demonstrating a clear understanding and position of leadership across many complex issues, that, to use the word of the past year, have been unprecedented.

Our strength as a peak body was on display through the strength of our advocacy and power of our mutually beneficial and collaborative relationships with Queensland Health, the palliative care sector, and other peak bodies.

Like you, we continued to navigate the impact of the COVID-19 pandemic and flu season, which put immense pressure on the workforce, created continued interruptions on care provision and delivery service models.

As we look ahead, we expect a similarly challenging landscape on the horizon. With the introduction of Voluntary Assisted Dying (VAD) in January 2023 we will continue to advocate for palliative care's role in universal healthcare, ensuring that care for all is advocated regardless of age, gender, ethnicity or postcode. Regardless of an individual's decision to utilise VAD, and although it is not part of palliative care, it significantly changes the care landscape and is relevant to all patients, their loved ones and their community.

On behalf of Palliative Care Queensland's Board and Membership, I would like to congratulate the palliative care sector in Queensland for its resilience, passion and ongoing advocacy for palliative care, the clients, families and communities.



**Associate Professor Anthony Herbert**  
Acting President  
Palliative Care Queensland



## Our Governance Team

(as at June 30 2022)



Associate Professor  
Anthony Herbert  
Acting President



Karen Gower  
Acting Vice President



Luke Boyle  
Treasurer



Emily Cowan  
Secretary



Dr Matthew Cooper  
General Member



Kelly Gourlay  
General Member



Dr Jayne Hewitt  
General Member



John Haberecht  
Co-Opted Member

### Special Thanks to our Strategic Advisory Committee members

- Policy Strategic Advisory Committee
- Queensland Compassionate Communities Strategic Advisory Committee
- Workforce & Quality Strategic Advisory Committee



## Our Palliative Care Queensland Members



Collective voice for

**328** Organisational and individual members

Of those

**62** are organisational members

PCQ provides regular, special Members Only briefings and insights (including information about our political engagement) via our monthly E-Blasts. Other benefits of being a PCQ member include:

- Opportunities to be part of a collective voice for palliative care in Queensland
- Opportunity to apply to join PCQ Special Interest Groups and be part of advocacy and thought leadership for the sector
- Free attendance of PCQ quarterly education webinars
- Discount for PCQ hosted events

### PCQ Patron

Her Excellency the Honourable Dr Jeannette Young AC PSM, Governor of Queensland

### PCQ Lifetime Members

- Matthew Cooper
- David Elliott
- John Haberecht
- John-Paul Kristensen
- Patricia Neely
- Deborah Prior
- Georgi Slade
- Rohan Vora
- Paul Watson
- Louise Welch
- Jan White
- Julia Wootton

## Our Staff Team

### Special Thanks to our staff, consultants and suppliers

We sincerely thank all our staff who supported PCQ during the 2021-2022 period, as well as all our consultants and suppliers who contribute to the amazing work PCQ does.

#### Full-time and Part-time staff

(as at June 30 2022)

- Shyla Mills – Chief Executive Officer
- Naomi Jowett – Executive Assistant
- Gita Dua – Statewide Programs Manager
- Julie Gower – Accounts Manager
- Trin-lä – Quality and Risk Manager
- Lauren Carr – Program Manager: Ambulance Wish Queensland
- Joanne Daniels – Administration Officer

We also thank all our casual staff who have supported the organisation over the past year.



## Message from Our CEO

As Chief Executive Officer of Palliative Care Queensland, it would be remiss of me not to thank the people who are the driving force and engine room of our organisation: our wonderful Palliative Care Queensland team. It has been a wonderfully successful year for our organisation and one that has been full of challenges and opportunities brought on by external impacts from the ongoing pandemic, and health and community systems challenges. Throughout this time our team has been unwavering in their commitment to our organisation, members and community of care.



Our Strategy and Policy Team has tirelessly championed the issues and opportunities facing our sector, advocating positively, respectfully and from a position of knowledge and understanding at meetings, engagements and events locally, statewide and nationally.

Throughout the length and breadth of Queensland, our Programs Team have connected, inspired, educated, and empowered communities through the provision of world-class events, learning programs and networks. Our PalliLearn program, Connecting End of Life Care in Townsville (CELC-T) and PalliChat Brisbane south projects have been at the forefront of our engagement strategy, and through Ambulance Wish Queensland fulfilling last wishes and creating memories forever, we have brought awareness of end-of-life issues to new audiences across Australia and internationally.

As we have focussed on continuous improvement and organisational sustainability, our operations team has maintained our accreditation with the QIC Health and Social Standards, demonstrating our systems and output are underpinned by a commitment to the highest possible standard of operation. They have also successfully planned and seamlessly executed the relocation of our Brisbane personnel to a new fit-for-purpose office.

In the year ahead, we will not be resting on our laurels, because while big things were achieved, we must continue to ensure that we keep palliative care in the forefront of minds and close to the hearts of the Queensland Government, health bodies at a federal and state level, and our diverse communities.

We will continue this great work in 2022-23 and beyond to ensure palliative care remains a significant indicator of the values of our society.

**Shyla Mills**

Chief Executive Officer  
Palliative Care Queensland

## Our Volunteer Village

### Special Thank You

Many of the things we take for granted in society are powered by the enthusiasm, commitment and spirit of volunteers. From staffing the sausage sizzle at junior footy to mentoring vulnerable members of the community, countless positive programs and initiatives that are the fabric of Australian life would not and could not exist without people putting up their hand to help. This is true for Palliative Care Queensland, and we cannot thank enough our village of volunteers for their support, dedication and commitment to being a vital and irreplaceable part of Palliative Care Queensland. For every minute of time, cent donated, and ounce of energy expended, we thank you all from the bottom of our hearts.

98

Volunteers  
in 2021-2022



785

Volunteer  
hours



22%

Improvement on  
volunteering hours  
from the previous year



### PCQ Volunteer Village Shining Star Awards

In celebration of National Volunteers Week, we recognised, celebrated and thanked all of our Volunteer Villagers for the vital role they play at Palliative Care Queensland. The week focused on the extraordinary contributions made by key Volunteer Villagers to PCQ's volunteering over the past year. Winners of the 2022 PCQ Volunteer Village Shining Star Award for contribution to PCQ were:

- Chandler Fraser
- Dale Mansfield
- Richard Colson
- Bethany Gronow



## Volunteer Story: Sharon Sharp

### *Why did you choose to volunteer for Ambulance Wish Queensland?*

As a Registered Nurse and Midwife, with a career spanning over 35 years, I continue to be passionate in providing the best possible care to my patients and their families. In 2020, I made a New Year's resolution to take on a voluntary role within the community. I was drawn to Ambulance Wish Queensland, as I believe that the final stage in the circle of life should also be celebrated. Based on and recognising the individual's specific story, final wishes can create lasting memories for all involved and provide comfort and support at such a difficult period of time.

On every wish that I have attended, I have felt extremely humbled to be a part of something so special, where personalised wishes are created and give precious memories for the patient and their loved ones. The work of Ambulance Wish Queensland is very important – it relies largely on donations and I look forward to the future, where more wishes can be created as further funding of the project is available.

I consider now that in my role as a Registered Nurse, I am complete. I feel very fortunate that I am able to be involved and can make the end-of-life care of a patient as dignified as possible.



**100%** of our volunteers said they would encourage colleagues, friends & family to become a volunteer of Palliative Care Queensland





**Our Strategy,  
Policy and  
Advocacy  
Activities**

## Advocating for our Sector: Our activities as your Peak Body

16k<sup>+</sup>

E-news  
subscribers



16

Forum and  
conference  
presentations



500<sup>+</sup>

Enquiries received  
(People mainly enquired  
about Palliative Care Patient  
Advice/Resources/Support)



## Influencing Government Strategy and Policy: Our Government Submissions



Queensland Parliament  
Inquiry into the Opportunities  
to Improve Mental Health  
Outcomes for Queenslanders



Open letter with other peak  
bodies: Commonwealth and  
State governments called on  
for immediate actions required  
to prioritise COVID-19 safety  
measures for Queenslanders  
with disability



2022-23 Pre-Budget  
Submission Queensland:  
Requirements for investment  
to improve palliative care for  
all Queenslanders

## Creating Connections: Our Networks, Communities of Practice and Groups

Hosted Engagements (Networks and Groups that PCQ hosted):

- Brisbane North Palliative Care Health and Social Care Professionals Community of Practice
- Queensland Compassionate Communities Peaks Network
- Queensland Palliative Care Bereavement Care Network
- Queensland Palliative Care Spiritual Care Leads Network
- Townsville Area Compassionate Communities Interagency Network
- Townsville Area Palliative Care Health Professionals Community of Practice
- Townsville Area Specialist Palliative Care Working Group



## Participated Engagements (Formal Networks and Groups in which PCQ had ongoing participation):

- National Palliative Care Peaks CEO/EO's Network
- Queensland Palliative Care Clinical Network Steering Committee
- Queensland Palliative Care Clinical Network Tiger Team
- Brisbane North Community Palliative Care Collaborative
- CareSearch National Advisory Group
- COVID-19 Aged Care Working Group
- Health Consumers Queensland Consumers, Community and Clinicians COVID forum
- PalAssist External Reference Group
- Townsville Health Promotion Network
- Townsville Community Information Centre "Together Townsville Talks"

“

It's been a lovely way of connecting with others who are already working in a space that I already hold very dear to my heart. So that's been of benefit.

– Network participant

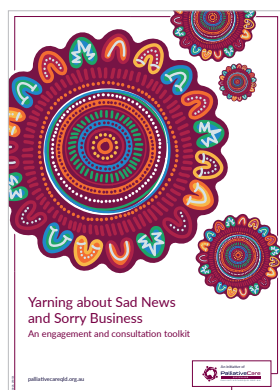
“

I find the get togethers quite beneficial. Makes me think in the bigger picture and then have a look at how our region is travelling as well. And the networking opportunities are really useful. – Network participant

## Sharing our knowledge and consultation findings: Our Publications



PalliChat Brisbane south  
Project Report 2020-2022



Yarning about Sad News and  
Sorry Business



## Bringing the Collective Voice Together: Our Annual Summit



350 Participants



11 Speakers



6 Roundtables

The purpose of the Palliative Care Queensland Annual Summit was to engage with our community of care, celebrate the significant achievements of 2021 and identify potential priorities for the sector in 2022-23.

The Summit was held virtually during November and December 2021 in two parts:

- A Sector Update Summit
- Six virtual roundtables
  - o Specialist Palliative Care
  - o Generalist Palliative Care
  - o Public Health Palliative Care
  - o Palliative Care for First Nations people
  - o Palliative Care for people living in regional, rural, and remote areas, and
  - o Palliative Care for people experiencing homelessness

# 100%



of evaluation respondents said that they now have a better understanding of the activities undertaken in the palliative care sector in 2021

“

It is wonderful to have so many people committed to the message of quality palliative care for all. – Annual Summit attendee, 2021

“

Thank you for the opportunity to participate. I truly think you are doing a wonderful job in PCQ, especially navigating the difficult space between competing interests. Keep up the great work! – Annual Summit speaker, 2021



# Influencing Sector Strategy and Policy: Our Annual Priorities for Palliative Care in Queensland

This annual Sector Priorities publication is created by the sector for the sector. Developed following a robust process of consultation, the priorities provide direction for the sector that supports much-needed transformation of Queensland's palliative care system.

Six priorities were identified from the consultation process, as well as 36 Key Focus Areas related to the priorities.

In addition, 42 Key Improvement Areas were identified based on six aspects of palliative care.

The Sector Priorities publication encourages strategy and policymakers, clinicians, organisations, managers, peak bodies and consumers to collectively focus their resources on the same Priorities, Key Focus Areas and Key Improvement Areas.



## Connecting the Sector with the Experts: Statewide Palliative Care Sector Education Webinars

In 2021-2022 we continued to collaborate with the Centre for Palliative Care Research and Education (CPCRE) to host four statewide palliative care sector education webinars. These events featured expert panelists discussing the following topics:

- Palliative Care in relation to Voluntary Assisted Dying – August 18 2021
- Aged Care and Palliative Care – November 10 2021
- Paediatric Palliative Care – February 16 2022
- Palliative Care needs of First Nations people (Held during National Palliative Care Week) – May 25 2022



**Statewide Palliative Care Sector Education Webinars**  
Topic: Palliative Care in relation to Voluntary Assisted Dying (VAD)

**Webinar**  
Wednesday Aug 18 2021

**Panelists:**  
Prof Clive Perry  
President, AMA Queensland  
Prof Leary Wilton  
President, Australian and New Zealand Society of Palliative Medicine  
Sheila Mills  
Chief Executive Officer, Palliative Care Queensland

**Statewide Webinar**  
Time: 7:30am to 8:30am

**Cost - Registration categories**  
PCC members: Free  
Q&P Participants: Free  
Others: \$15

**Register now:** [pccsector.edu18aug.eventbrite.com.au](https://pccsector.edu18aug.eventbrite.com.au)

Sector Education:  
Palliative Care in relation to  
Voluntary Assisted Dying



**Statewide Palliative Care Sector Education Webinars**  
Topic: Aged Care and Palliative Care

**Webinar**  
Wednesday Nov 10 2021

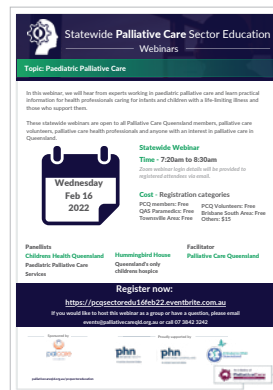
**Panelists:**  
Belinda Moore  
Project Coordinator, End of Life Directions for Aged Care (ELDAC)  
Dr Nicola Morgan  
Medical and Specialist Palliative Care in Aged Care (SPACC) Project  
Sue Cooper  
National Program Manager, Program of Excellence in the Palliative Approach (PEPA)  
Facilitator & Panelist: John Makrides  
Palliative Care Practitioner

**Statewide Webinar**  
Time: 7:30am to 8:30am

**Cost - Registration categories**  
PCC members: Free  
Q&P Participants: Free  
Others: \$15

**Register now:** [pccsector.edu10nov.eventbrite.com.au](https://pccsector.edu10nov.eventbrite.com.au)

Sector Education:  
Aged Care and Palliative Care



**Statewide Palliative Care Sector Education Webinars**  
Topic: Paediatric Palliative Care

**Webinar**  
Wednesday Feb 16 2022

**Panelists:**  
Children's Health Queensland  
Paediatric Palliative Care Services

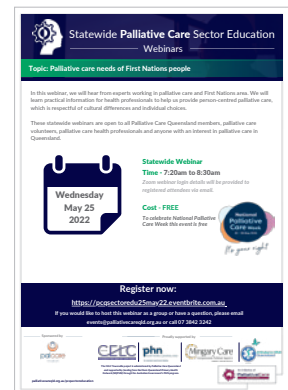
**Facilitator:**  
Palliative Care Queensland

**Statewide Webinar**  
Time: 7:20am to 8:30am

**Cost - Registration categories**  
PCC members: Free  
Q&P Participants: Free  
Others: \$15

**Register now:** [pccsector.edu16feb22.eventbrite.com.au](https://pccsector.edu16feb22.eventbrite.com.au)

Sector Education:  
Paediatric Palliative Care



**Statewide Palliative Care Sector Education Webinars**  
Topic: Palliative care needs of First Nations people

**Webinar**  
Wednesday May 25 2022

**Statewide Webinar**  
Time: 7:20am to 8:30am

**Cost - FREE**

**Register now:** [pccsector.edu25may22.eventbrite.com.au](https://pccsector.edu25may22.eventbrite.com.au)

Sector Education: Palliative Care  
needs of First Nations people

4

Webinars  
hosted



10

Expert  
panelists  
showcased



378

Attendees  
statewide



“

Excellent. Thank you to everyone involved.

– Statewide Education Webinar participant, Feb 2022

## Connecting the Sector with the Experts: Statewide Palliative Care Community Education Webinars

In 2021-2022 we hosted four statewide community education webinars. These events featured expert panelists discussing the following topics:

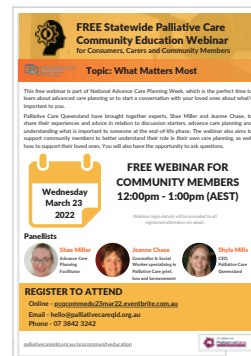
- Understanding Palliative Care within the Context of Proposed Voluntary Assisted Dying Legislation in Queensland – September 8 2021
- Bereavement During the Holidays – December 15 2021
- What Matters Most – March 23 2022
- Talking to Children about Death & Dying – June 15 2022



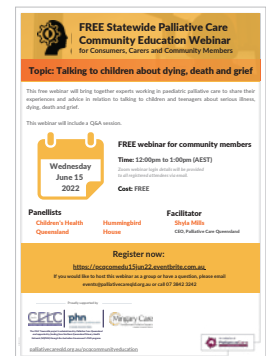
Community Education:  
Understanding Palliative Care  
within the Context of Proposed  
Voluntary Assisted Dying  
Legislation in Queensland



Community Education:  
Bereavement During  
the Holidays



Community Education:  
What Matters Most



Community Education:  
Talking to Children  
about Death & Dying

4

Webinars  
hosted



9

Expert  
panelists  
showcased



378

Attendees  
statewide



“

I am thankful for the opportunity to access the Webinars. The follow-up email with all information discussed yesterday was very helpful.

– Community Education Webinar participant, June 2022



**Our Awareness  
Raising and  
Story Sharing  
Activities**

## The trusted voice for our Sector: News, Information, Social Media, Website and Media

A key role of Palliative Care Queensland is to amplify the voice of our members, raise awareness of the issues facing the sector and showcase our organisation's programs and initiatives. We have represented the sector across traditional and social media throughout the last year, gaining coverage, awareness and influence from positive, proactive communications.

## Raising awareness of our Sector: National Palliative Care Week 2022

National Palliative Care Week (NPCW) 2022 was held from Sunday May 22 – Saturday May 28, with the theme *'Palliative Care: It's your right'*.

NPCW provided an opportunity to discuss the benefits of palliative care and celebrate the amazing dedication of all those working and volunteering in palliative care across Australia.

PCQ National Palliative Care Week Activities in 2022 were:

- Lunchbox with Queensland MPs at Parliament House
- National Sector Education Webinar: The Palliative Care Needs of First Nations Peoples
- 3 x PalliLEARN Community Education sessions
- Afternoon Tea at Government House hosted by PCQ Patron, Her Excellency the Honourable Dr Jeannette Young AC PSM and Professor Graeme Nimmo RFD
- Kidney Symposium Booth



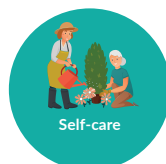


# **Our Programs and Projects**

## Educating and Building Capacity: PalliLearn

### PalliLearn Basic Courses

These are 1 hour basic palliative care courses delivered online or face to face.



567

Attendees across the 104 basic courses hosted



### PalliLearn Intensive Courses

These are 4-hour intensive palliative care courses delivered face to face.



266

Attendees across the 39 intensive courses hosted



### Feedback from Participants

Some take home messages shared by PalliLearn course participants:

- The Question: What is important to you?
- Palliative care is about living, not just about dying
- Death is a normal part of life – speaking about death is beneficial to all
- We are all a community and work together – everybody grieves differently
- Amazing services available
- The importance of planning and being aware of the plans
- Support, plan and document
- Remember self-care!

“

**Palliative care isn't scary. This course has taken the stigma away from it in my mind.**

*– PalliLearn course participant*



## Connecting Systems, Practice and Community: Connecting End of Life Care (CELCC) program

The purpose of PCQ’s Connecting End of Life Care (CELCC) program is to connect systems, practices and community through utilising the Palliative Care New Essentials Model as an inspiration for the project framework. In 2021 to 2022 PCQ delivered one project under this program – Connecting End of Life Care in Townsville project (CELCC-T).

### Connecting End of Life Care in Townsville (CELCC-T) project

The Connecting End of Life Care in Townsville (CELCC-T) project aims to improve the capacity of health, social and community palliative care services and supports within the Townsville Area. This will be achieved by improving systems, developing practices, and building community capacity in relation to dying, death and grief. This project commenced in 2017 and continues with support from the Northern Queensland Primary Health Network. This project focuses on the following areas connecting systems, practice and community.



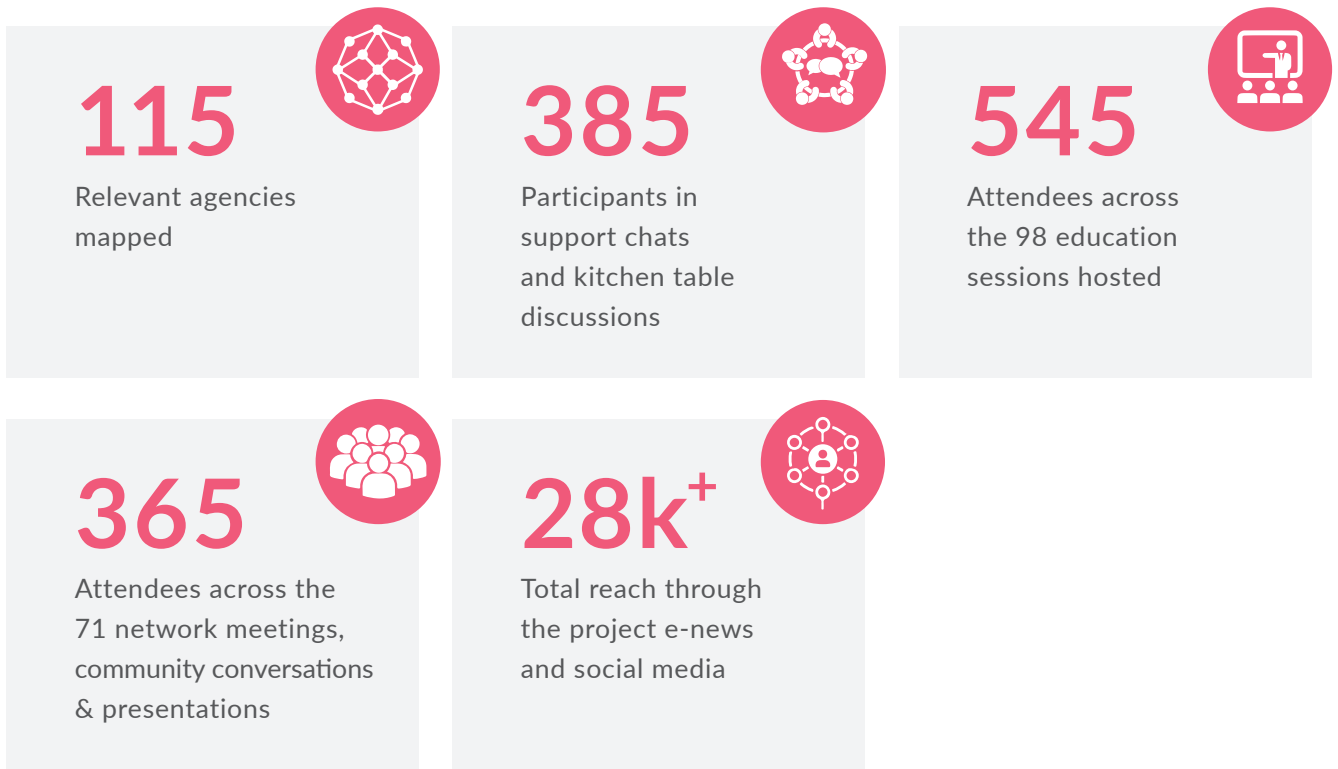


## A Chat, a Yarn or a Chinwag: PalliChat Program

The purpose of PCQ's PalliChat program is to promote engagement, education and connections in palliative care. In 2021-2022 PCQ delivered two projects under this program – PalliChat Brisbane south project and PalliChat Mingary Care project.

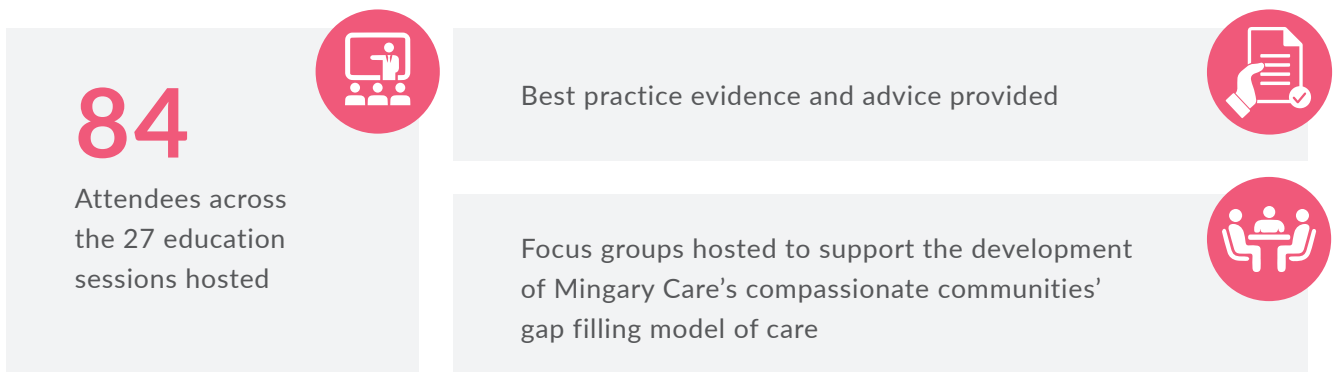
### PalliChat Brisbane south project

This project conducted by PCQ began in 2020 and closed in 2022. It was supported by funding from Brisbane South Primary Health Network. Throughout the delivery of this project:



### PalliChat Mingary Care project

This project commenced in 2021 and continues with support from Mingary Care. In 2021-2022:



## Fulfilling Last Wishes and Creating Memories Forever: Ambulance Wish Queensland program

In 2019, PCQ launched the Ambulance Wish Queensland program, to give Queenslanders living with a life-limiting condition access to the planning, coordination, specialist transport and clinical care they need to fulfil their last Wish and create memories forever.

38

Wishes fulfilled

(↑ 138% for the year)



902k<sup>+</sup>

Total reach through  
social media

(↑ 12% for the year)



## Wishes fulfilled and memories created forever

### Our Ambulance Wish Queensland South East Queensland Hub

- **Lynette's wish:** to go home to her property in Dayboro
- **Stephen's wish:** to listen to a piper play the bagpipes
- **Pascal's wish:** to visit the Manly foreshore with his wife, family, and friends
- **Leigh's wish:** to visit SeaWorld and for four generations to share in her love of the ocean
- **Jessica's wish:** to take her three children to Movie World
- **Graham's wish:** to visit Eagleby Wetlands with his family and friends
- **Linda's wish:** to visit her husband at Beaumont Care Roslyn Lodge in Mt Tamborine
- **Ray's wish:** to visit Wynnum foreshore with his family and friends
- **Judith's wish:** to visit to the Lone Pine Koala Sanctuary
- **Peter's wish:** to visit his cousin at his home
- **Leanne's wish:** to go up the Q1 building in Surfers Paradise with her partner and family
- **Edna's wish:** to go home to country one last time – Minjerribah (Stradbroke Island)
- **Grant's wish:** to go to his daughter's wedding
- **Alice's wish:** to have her three pets brought to the hospital
- **Shukri's wish:** to spend time with her brother and cousin outside the hospital
- **Bruce's wish:** to visit Australia Zoo with his wife and family
- **Darrell's wish:** to spend some time with a friendly dog
- **Andrew's wish:** to visit his new unit with his wife
- **Kienan's wish:** to watch Jackass Forever the movie with his mates and family
- **Rodney's wish:** to visit his wife in her new aged care facility
- **Peter's wish:** to spend time with his family at Kangaroo Point Cliffs
- **Paul's wish:** to go for a ride in a helicopter
- **Sandra's wish:** to visit her home one last time
- **Tameka's wish:** to visit her home one last time

### Our Ambulance Wish Queensland Townsville Hub

- **Mark's wish:** to see the North Queensland Cowboys play at their local stadium
- **Gregory, Robert, Alexander, Leo, Therese, Christine, Leigh, Gloria, Robert, Leanne, Mark, Robert's wish:** to have lunch with their Loved Ones
- **Christine's wish:** to visit her home to spend time with her family and friends

## One of our Wishes from 2021-2022: Judy's Wish

### Judy's Wish was to visit Lone Pine Koala Sanctuary with her family

Lone Pine Koala Sanctuary has long been an icon of Brisbane, with visitors attracted to the picture-perfect reserve in the hope of creating forever memories as they encounter members of Australia's unique wildlife.

For Judy, an avid birdwatcher and lover of nature, Lone Pine was the perfect place for her to create forever memories for her husband Don, daughter Louise and son-in-law Phil, son Chris and fiancée Steph, and support person Siobhan.

But as with any Ambulance Wish, the first animal encounter is always with our furry little mascot Kees, our wish bear, who Judy touchingly renamed Jess in honour of one of her doctors at the Wesley Hospital.



“

We are soooooo incredibly grateful for that day and the team helping us to make that all happen. The memories we have will be soooooo loved. Thank you so much Lauren! Your team have just created a miracle from last Tuesday... and I will rave and share and talk about you all as much as I can... might even buy a ticket to your fund raising event at the end of this year. Ambulance Wishes will also be a part of our storytelling... you are forever in our hearts. – Louise (Wish recipient's daughter)

## Ambulance Wish Queensland Fundraising Dinner Event

In a room filled with love, joy, reflection and emotion, we shared laughter and tears as we celebrated the people and organisations who have helped Ambulance Wish Queensland fulfil nearly 40 wishes for Queenslanders in palliative care at our inaugural Ambulance Wish Queensland Gala Fundraiser.

It was a truly special occasion as our wish families, volunteers and service partners shared their stories, opened their hearts, and highlighted the importance wishes play for recipients, their families and the vital role that a wish plays in care and dying well.

We are eternally grateful for the generosity, support, and commitment to Ambulance Wish Queensland demonstrated by our guests, partners and volunteers. From purchasing tickets, bidding on auctions, supporting our raffle and donating to our cause, we were able to raise over \$52,000.

In addition, Minister for Health and Ambulance Services Hon Yvette D'Ath, announced the donation of a second decommissioned Ambulance to the program to help expand our service into North Queensland. PCQ is profoundly grateful to the Minister and to Queensland Health and Queensland Ambulance Service officials for their support of Ambulance Wish Queensland.

### Thank you to our supporters

**Gold Sponsor:** SoftMed

**Bronze Sponsors:** Envisage Technologies, One Global Logistics, The Verve Lounge, First National Cleveland, Hello Lola, United Workers Union and Digital Synergy.

Without your support, the Gala could not have happened. On behalf of everyone involved in the program, thank you, and from all future wish recipients and their families, thank you for the moments of joy you will bring to their lives and the memories that will be created that will last a lifetime.

**\$52k<sup>+</sup>**



Raised at the inaugural  
Ambulance Wish Queensland  
Gala Fundraiser Dinner





# **Our Financials and Supporters**

## Financial Report

Our financial report as of June 30, 2022, compared with June 30, 2021.

The complete audited Financial Report for 2021-22 is available on the PCQ website:

[www.palliativecareqld.org.au/about-pcq](http://www.palliativecareqld.org.au/about-pcq)

	2022		2021	
	\$	%	\$	%
<b>Income</b>				
Donations	\$92,522	6%	\$22,783	1%
Donations in-kind	\$31,780	2%	\$0	0%
Membership	\$19,326	1%	\$18,794	1%
Other Projects and Grants	\$657,500	44%	\$1,241,054	66%
Service Agreement with Qld Government	\$589,740	39%	\$337,823	18%
Sponsorship and Events	\$100,717	7%	\$210,528	11%
Other Income	\$7,841	1%	\$55,394	3%
<b>Total income</b>	<b>\$1,499,426</b>	<b>100%</b>	<b>\$1,886,376</b>	<b>100%</b>
<b>Expenses</b>				
Administration and General Expenses	\$89,270	6%	\$63,467	3%
Assets and Depreciation	\$33,447	2%	\$45,553	2%
Employee and Consultant Expenses	\$1,125,115	76%	\$1,460,743	81%
Financial and Legal Expenses	\$13,081	1%	\$11,423	1%
Motor Vehicle Expenses	\$11,654	1%	\$7,548	less than 1%
Rent and Utilities	\$90,271	6%	\$93,426	5%
Resources, Marketing, Postage and Events	\$90,101	6%	\$101,069	6%
Staff/Volunteer Travel and Accommodation	\$14,424	1%	\$11,292	1%
Workcover and Insurances	\$13,805	1%	\$13,985	1%
<b>Total expenses</b>	<b>\$1,481,168</b>	<b>100%</b>	<b>\$1,808,506</b>	<b>100%</b>
<b>Operating surplus (or loss)</b>	<b>\$18,258</b>		<b>\$77,870</b>	

We wish to thank all those who have supported and contributed to the work of Palliative Care Queensland in 2021-22. We particularly appreciate the support of the Queensland Government, Department of Health and our project partners, event sponsors and members.



## A Special Thank You to Our Organisational Members

We wish to thank all our organisational members who support PCQ to be the collective voice for the sector.

- Alliance Financial Planning
- Anglicare Southern Queensland
- Arcare North Shore
- Australian Funeral Directors Association
- Blue Care Townsville
- Bolton Clarke Rowes Bay
- Brisbane South Primary Health Network
- Cancer Council Queensland
- Carers Queensland
- Choice Home Healthcare
- Churches of Christ Care RAC Palms
- CiMaS Home Nursing Service
- Cittamani Hospice
- Centre for Palliative Care Research & Education
- CQWBSC Primary Health Network
- Craig Ray & Associates Lawyers
- Fitzroy Community Hospice Ltd
- Fraser Coast Hospice Association Inc
- Glenella Aged Care
- Gold Coast Hospital and Health Service - Robina Hospital
- Gold Coast Primary Health Network
- Good Shepherd Lodge
- Health Consumers Queensland
- Hillview House
- Hopewell Hospice Service
- Hummingbird House Children's Hospice
- Ipswich Hospice Care Ltd
- Ipswich Nurses Service
- K M Smith Funeral Directors
- Karuna Hospice Service
- Katie Rose Cottage
- Lillian Mataafa
- Limitless Livability Pty Ltd
- Little Haven Palliative Care
- Living Bridge Community Doulas
- Loreto Home for The Aged
- Lower Burdekin Home for The Aged Society
- Mareeba Garden Settlement
- Metro South Palliative Care Service
- My Care Enterprises
- PalCare Pty Ltd
- Palliative Care ACT
- Palliative Care Social Work Australia
- Palliative Care Western Australia
- Parklands RACF
- Premier Funerals
- Protea by Prescare
- Queensland Children's Hospital - Paediatric Palliative Care Service
- Royal Brisbane and Women's Hospital - Palliative & Supportive Care Service
- Resthaven Age Care Facility Pty Ltd
- Softmed Pty Ltd
- South West Hospital & Health Service
- Specialist Palliative Care in Aged Care (CQ SPACE)
- St Vincent's Private Hospital Brisbane
- Sunshine Hospice trading as Mingary Care
- Telstra Health
- The Good Shepherd Home
- The Pharmacy Guild Australia - Queensland Branch
- The Wesley Hospital
- Toowoomba Hospice
- Townsville Hospital - Palliative Care Service
- Wide Bay Hospital and Health Service - Cancer Care Service

## A Special Thank You to Our Partners, Sponsors, Supporters and In-kind Supporters

We wish to thank all our event partners, sponsors, supporters and donors and in-kind supporters.

### **Ambulance Wish Queensland Program Wish Site Partners**

- Brisbane City Council
- Event Cinemas Robina
- Fig & Fleur Florist
- Little Ships Club
- Lone Pine Koala Sanctuary
- Michels Catering
- Moreton Bay Regional Council
- North Queensland Cowboys
- North Queensland Cowboys Community Foundation
- Piper Joe
- Quandamooka Coast
- Queensland Country Bank Stadium
- Quilty Desires
- SeaLink SEQ
- SkyPoint Observation Deck
- Village Roadshow Theme Parks

### **Discount Partners (Partners who provide discounts for their services to Ambulance Wish Queensland)**

- Photobook partner: Digital Synergy
- Website partner: Ashgrove Webdesign
- Ambulance Vehicle Wrap: Monaghan Signs
- Photographer partner: Ange Costes Photography
- Photographer partner: Adore You Photography
- Photographer partner: Nathan Hughes Photography
- Volunteer shirts: Life Apparel Co

### **Discount Partners (Partners who provide discounts for their services to Ambulance Wish Queensland)**

- PalCare
- Queensland Ambulance Service
- Sparkletown@Northshore TSV

We also wish to thank all the kind organisations who donated to Palliative Care Queensland.

## A Special Thank You to Our Funding Bodies and Donors

We wish to thank all our organisational members who support PCQ to be the collective voice for the sector.



### Special thanks to our donors

Palliative Care Queensland is a deductible gift recipient (DGR) registered charity with the Australian Charities and Not-for-profits Commission. In 2021-2022 PCQ received \$92,522 in donations, plus in-kind and asset donations.



Donations over \$2 to PCQ are tax-deductible.

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