

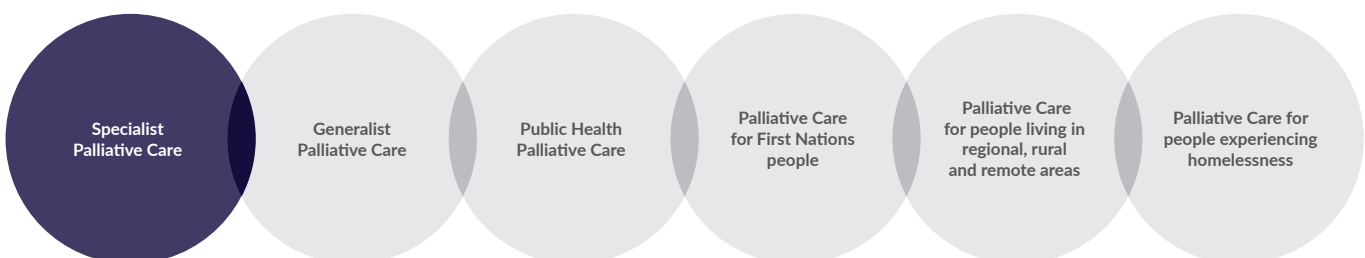
# 2022-23 Key Improvement Areas

## Hot Topic: Specialist Palliative Care

### A Summary of Key Improvement Areas identified during this roundtable:

- Improve funding to strengthen the workforce in the community instead of going to non-government organisations.
- Improve and expand awareness of palliative care and the availability of resources in communities.
- Improve fundraising strategies in order to raise funds from different sources other than the government:
  - Develop a fundraising week that is separate from awareness-raising activities.
  - Facilitate fundraising education aimed at hospices and palliative services (there are some examples in the UK).
- Improve data and information about the different palliative care services' gaps.
- Develop succession planning for more smaller services.
- Improve collaboration at the local and state level as the health care system is decentralised.
- Improve communication between the different palliative care teams and services.

2022-23 Hot Topic Key Improvement Areas Identified at the PCQ Summit 2021 Roundtables



Download the complete 2022-23 Palliative Care in Queensland Priorities publication here:

[www.palliativecareqld.org.au](http://www.palliativecareqld.org.au)

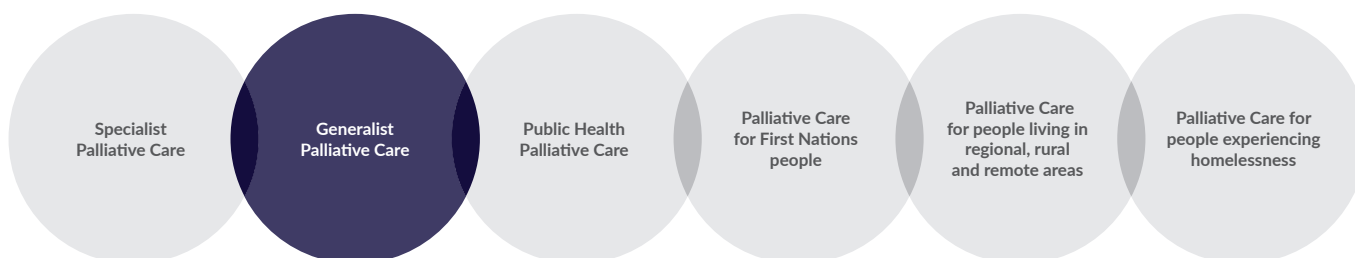
# 2022-23 Key Improvement Areas

## Hot Topic: Generalist Palliative Care

### A Summary of Key Improvement Areas identified during this roundtable:

- Address the gap between aged care, disability care and palliative care.
- Develop strategies to increase responsibility and accountability for palliative care service delivery across different domains.
- Improve the workforce in generalist palliative care. There is a need for 24/7 on-the-ground generalist nursing for patients and family support throughout the state, including rural and remote QLD:
  - Increase generalist nursing and GP/nurse practitioner support for recurrent home visits.
- Develop consistency in palliative care services across different areas, mainly in rural and remote areas:
  - Integrate services as there is a fragmentation of palliative care services delivered in the state.
- Increase awareness among the providers of specific palliative care projects and tools and encourage them to promote these programs in the community.
- Develop digital strategies for communication across all palliative care providers:
  - Improve telehealth and technological tools to deliver palliative care services.
- Increase the general public's knowledge of palliative care to improve bereavement support.

2022-23 Hot Topic Key Improvement Areas Identified at the PCQ Summit 2021 Roundtables



Download the complete 2022-23 Palliative Care in Queensland Priorities publication here:

[www.palliativecareqld.org.au](http://www.palliativecareqld.org.au)

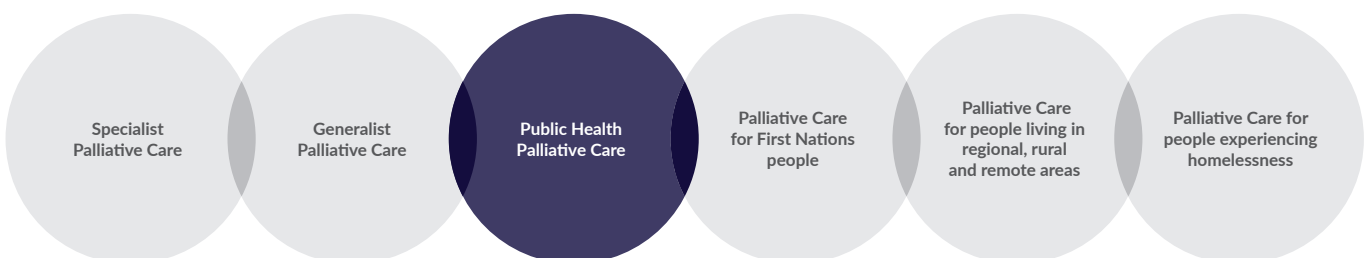
# 2022-23 Key Improvement Areas

## Hot Topic: Public Health Palliative Care

### A Summary of Key Improvement Areas identified during this roundtable:

- Strengthen volunteer models throughout Queensland.
- Educate palliative care staff to provide community education, mapping community and service navigation.
- Redirect focus of palliative care - as it is not about dying but about living the time you have left.
- Create a space for community and consumers to share their voice.
- Improve community capacity building, such as resources in the community, education so the community can respond and using community education as an early intervention.
- Observe and take examples of models that have been developed internationally.
- Improve the data collection system to relevant public health or population measures, such as CALD populations or social determinates of health.

2022-23 Hot Topic Key Improvement Areas Identified at the PCQ Summit 2021 Roundtables



Download the complete 2022-23 Palliative Care in Queensland Priorities publication here:

[www.palliativecareqld.org.au](http://www.palliativecareqld.org.au)

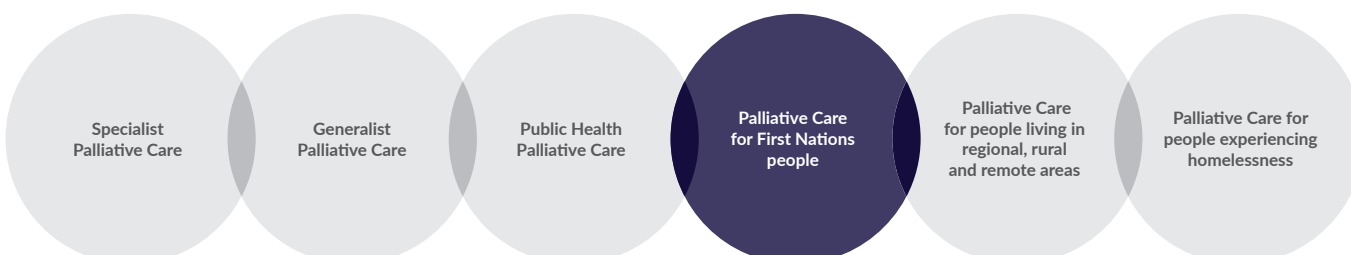
# 2022-23 Key Improvement Areas

## Hot Topic: Palliative Care for First Nations people

### A Summary of Key Improvement Areas identified during this roundtable:

- Integrate ongoing consideration of the Indigenous communities' perspectives on palliative care into systems.
- Develop culturally appropriate and trauma informed models.
- Increase Indigenous workforce in palliative care, as currently, the majority is non-indigenous.
- Strengthen the community-based services delivered to Indigenous communities as their priority is to return to country:
  - Consider return to country and re-establish the bonds with elders as quality measures.
- Focus on advocacy around housing, education, prison and homeless issues as these are contributing factors for First Nations people.
- Develop and support compassionate community initiatives for First Nations people.
- Improve connection between social, cultural and health topics i.e. loss of housing, kinship and financial struggles need to be considered. Issues don't exist in isolation.

2022-23 Hot Topic Key Improvement Areas Identified at the PCQ Summit 2021 Roundtables



Download the complete 2022-23 Palliative Care in Queensland Priorities publication here:

[www.palliativecareqld.org.au](http://www.palliativecareqld.org.au)

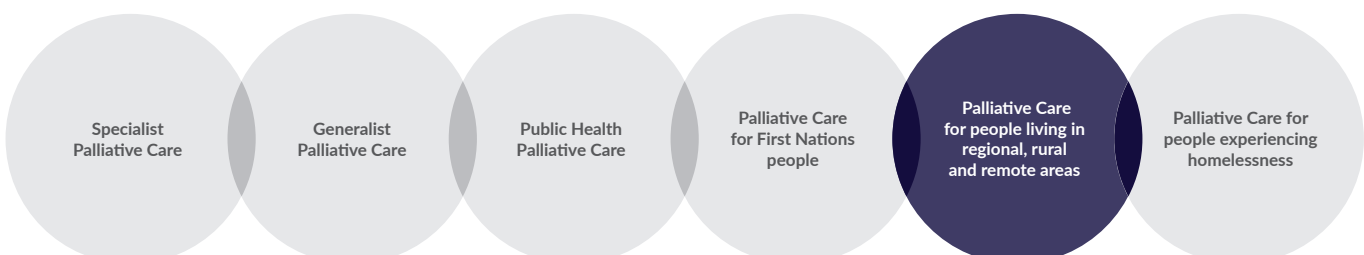
# 2022-23 Key Improvement Areas

## Hot Topic: Palliative Care for people living in regional, rural and remote areas

### A Summary of Key Improvement Areas identified during this roundtable:

- Increase availability of providers to support people 24 hours a day, in order to decrease admissions to emergency departments.
- Increase palliative care services on islands and other remote communities as it is challenging to find respite services and there are limited (if any) hospital beds.
- Ensure accountability and transparency of allocation of funding and resources:
  - Integrate services to avoid funding going to particular pockets.
  - Strengthen relationships between different areas; non-government organisations, hospital services, community groups.
  - Identify private health funding opportunities.
- Develop more aligned and congruent strategies and service models that include rural and remote coverage options.
- Improve communication between different palliative care services.
- Address the shortage of professionals that support people in the community.
- Build community capacity within a centralised model.

2022-23 Hot Topic Key Improvement Areas Identified at the PCQ Summit 2021 Roundtables



Download the complete 2022-23 Palliative Care in Queensland Priorities publication here:

[www.palliativecareqld.org.au](http://www.palliativecareqld.org.au)

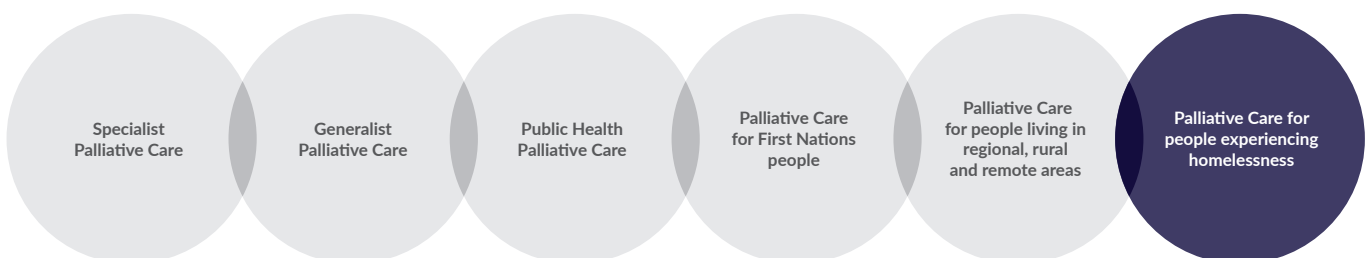
# 2022-23 Key Improvement Areas

## Hot Topic: Palliative Care for people experiencing homelessness

### A Summary of Key Improvement Areas identified during this roundtable:

- Ensure there are accommodation options for homeless people when they leave hospitals (consider the approach that was used during the COVID-19 lock downs).
- Strengthen compassionate communities' strategies as families living in the streets receive support from nurses, counsellors and their communities that are part of compassionate communities.
- Strengthen the connection between correctional services and palliative care services:
  - Support the prisons pathway as the system is now trying to ensure that people who have a palliative care diagnosis are appropriately supported when released.
  - Develop self-care strategies for workers in prisons, as inmates suffering from a life-limiting condition can be very confronting for them. There are some young support workers, so self-care planning is needed.
- Understand the diversity in homelessness and develop strategies for people dying in cars, couch surfing or in hotels/hostels/tents with no support from families.
- Improve reporting of deaths of homeless people as currently it is underreported:
  - Strengthen relationships and liaison with the police force and increase the collection of data on deaths of people experiencing homelessness.
- Improve spiritual support for people experiencing homelessness. Spiritual care is a critical domain of palliative care. Many people are not religious, but their spirituality, purpose and meaning-making is important.
- Improve early access referrals of people experiencing homelessness, to specialist palliative care:
  - Early referrals to palliative care can enable stronger relationships and trust, particularly enhancing pain relief, social connectedness and meaning.

2022-23 Hot Topic Key Improvement Areas Identified at the PCQ Summit 2021 Roundtables



Download the complete 2022-23 Palliative Care in Queensland Priorities publication here:

[www.palliativecareqld.org.au](http://www.palliativecareqld.org.au)